NORTHERN
POWERGRID®

Help with your bills

Struggling with your fuel bills? Here's how the Powergrid Care programme can help

We all need help from time to time, especially with things as challenging as they are right now. If you are struggling to pay your energy bills, finding it hard to manage fuel debt, or worry about keeping warm, there is help available.

Northern Powergrid is working in partnership with support services in your area, to offer free, independent and confidential advice.

The Priority Services Register (PSR) is a free UK wide service which provides extra advice and support when there is an interruption to your electricity supply. Scan the QR code to sign up or call Northern Powergrid on **0800 169 2996.**

northernpowergrid.com/care

Northern Powergrid funds Energy Advisors to support customers across the North East, Yorkshire and northern Lincolnshire. These expert Energy Advisors can help you to understand your bills and tariff, maximise your income through benefits and debt advice, and give you energy efficiency advice so that you save money on your bills.

Expert Energy Advisors can give you income advice, energy saving advice and health and well being advice that will save you money and improve your standard of living. The services are a mixture of over the phone, in office, or home visits, so customers can pick their preference.

Here is how to get in touch with support in your area:

Citizens Advice Leeds number: **0800 448 0721** or follow this QR code get complete their contact form.

Citizens Advice Sheffield and Law Centre **0800 448 0721** or scan this QR code to email.

Citizens Advice Newcastle number: **0800 448 0721** or follow this QR code get complete their contact form.

National Energy Foundation phone **0800 107 0044** or scan this QR code to email Telephone only service.

Citizens Advice Northumberland phone: **0167 033 9749** Text **DEBT** to **81400** to receive a call back within two working days or scan the QR code to complete their contact form.

Green Doctor Northeast phone **07976 071 227** or **07515 327 185** or scan this QR code to email Home visits or by telephone.

Stockton Citizens Advice (SDAIS) phone: **01642 626 106** or scan the QR code to complete their contact form.

Green Doctor Yorkshire phone **0300 303 3292** or scan the QR code to complete the contact form Home visits or by telephone.

Citizens Advice Hull and East Riding phone **0800 144 8848.**

North Yorkshire CA and Law Centre phone **01609 767 555** or scan the QR code to complete the referral form.

The Wise Group phone **0800 092 9002** or scan the QR code to complete the contact form.

All information can be made available in other languages, braille and BSL, on request. Contact details can be found here **northernpowergrid.com/contact** or scan this QR code.