## POWER CUTS ADVICE

If you have been informed of a planned power interruption or you think severe weather could cause a power interruption



## CHECKLIST OF THINGS TO DO/BE AWARE OF

HAVE A BATTERY-POWERED OR WIND-UP MAKE A HOT WATER BOTTLE AND FILL A RADIO TUNED INTO A LOCAL RADIO STATION. VACUUM FLASK WITH SOMETHING WARM. KEEP A TORCH HANDY - MUCH SAFER THAN MAKE SURE YOU WRAP UP WARM WITH EXTRA CANDLES. CLOTHES AND/OR BLANKETS. ENSURE CUPBOARDS ARE STOCKED WITH MAKE SURE YOU HAVE A CHARGED MOBILE TO HAND WITH ALL IMPORTANT NUMBERS FOOD AND DRINK. STORED. IF YOU HAVE A STAIR LIFT, AVOID USING IT DIRECTLY KITCHEN APPLIANCES WILL BE OK DURING A POWER BEFORE A POWER CUT. CUT. ONLY USE ALTERNATIVE FORMS OF HEAT OR HOME AND FIRE ALARMS MAY BE AFFECTED LIGHTING IF THEY'RE SAFE. DURING A POWER CUT. REGULARLY BACK-UP WORK AND IMPORTANT FISH AND LIVESTOCK MAY BE VULNERABLE FILES ON YOUR COMPUTER BEFORE A POWER DURING A POWER CUT. CUT.

## IN AN EMERGENCY

If you need to contact us in an emergency, call us on one of our 24 hour emergency lines:



Northeast **0800 66 88 77** or from a mobile **0330 123 0877**\*



Yorkshire **0800 375 675** or from a mobile 0330 123 0675\*

\* Calls to 0800 numbers are free when calling from a landline but charges may vary if you use a mobile. Calls to 0330 numbers will cost no more than 01 or 02 numbers from landlines or mobiles. If you get 'inclusive minutes' with your package, calls to 0330 numbers will be included. If you need to contact us in an emergency, call us one one of our 24 hour emergency lines: