



# Priority Services Membership

Making you our priority

Please fill in your details, then fold, seal and return this form to us freepost.

Title \_\_\_\_\_

Full name \_\_\_\_\_

Address \_\_\_\_\_

Postcode \_\_\_\_\_

Email \_\_\_\_\_

Tel. home \_\_\_\_\_

Mobile \_\_\_\_\_

### My nominated contact

If you would like to nominate a contact who we can speak to on your behalf, please fill in their details below:

Title \_\_\_\_\_

Full name \_\_\_\_\_

Tel. home \_\_\_\_\_

Mobile \_\_\_\_\_

If you have any of the following needs, please tick the boxes below:

#### Medically dependent

- Nebuliser and apnoea monitor
- Heart/lung & ventilator
- Dialysis, feeding pump & auto medication
- Oxygen concentrator
- Stair hoist, electric bed
- Careline/Telecare system
- Medically dependent showering/bathing
- Medicine refrigeration

#### Safety

- Water dependent
- Poor sense of smell/taste
- Oxygen use
- Additional presence preferred

#### Mental health care

- Mental health
- Dementia/cognitive impairment
- Chronic/serious illness

#### Poor mobility

- Physical impairment
- Unable to answer door
- Restricted hand movement

#### Age related

- Pensionable age
- Developmental condition
- Children under five

#### Alternative communication

- Unable to communicate in English
- Speech impairment
- Hearing impairment (inc deaf)
- Blind
- Partially sighted

#### Temporary support

- Temporary life changes
- Temporary post hospital recovery
- Temporary young adult householder (<18)

We and our partner organisations will use the information you have given us to provide you with the services set out in our Information Guide for Priority Services Members\*, including helping you in the event of a power cut. Our partners include the emergency services, social services, charities and not-for-profit organisations. We would also like to share your information with other companies that provide similar priority services, including your electricity supplier, gas transporter and water supply company.

If you are happy for us to share information you have provided in this way, please tick this box.

\*For more information on our Information Guide for Priority Services Members, or about the partner organisations we work with, please visit our website, call or write to us at:  
[northernpowergrid.com/care](http://northernpowergrid.com/care)  
 or call 0800 169 2996

#### Priority Services Membership

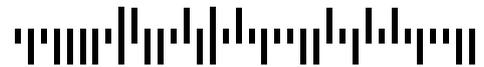
Northern Powergrid  
 Manor House  
 Station Road  
 Peshaw  
 Houghton-le-Spring DH4 7LA

Supported by our partners.

2  
||| | |||



Freepost Plus RTTY-GJAE-SYRA  
Northern Powergrid  
Campaigns Team  
PO Box 455  
Hoddesdon  
EN11 1LW



fold here

---